



## Sliding Scale Fee Discount Program

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As a federally funded Community Health Center, we are able to offer medical, family planning and pharmacy services on a sliding fee scale. This means that the portion you pay for your healthcare will depend on your financial resources and ability to pay, as determined by our Sliding Fee Scale Application. Please take a moment to read our Sliding Fee Scale FAQs, \ which provides information on how to apply.

Even patients on a Sliding Fee Scale must pay their medical \*minimal co-payment at time of service. If you are unable to pay your entire co-payment at the time of service, you will be required to complete a Payment Plan that outlines how you will satisfy your obligation.

### Sliding Scale Fee FAQ's

NGHCC will use the Sliding Fee Scale for those who are unable to pay for their services and will not discriminate on the basis of age, gender, race, sexual orientation, creed, religion, disability, or national origin. The Federal Poverty Guidelines (FPG) are used in creating and annually updating the Sliding Fee Scale to determine eligibility. FPG takes into consideration the patient's family size and the household income. If the patient meets the income requirements, they may be eligible for a discounted fee schedule.

Sliding Scale Covers:

- Primary Healthcare
- Standard Lab Services
- Pharmacy

To qualify, the patient must share family and gross income information. A family consists of those members of the household supported by the reported income, typically the individuals reported on the federal tax return. If s/he agrees to begin the qualification process, staff asks the patient to complete the sliding fee scale application and provide any of the following documentation of gross income for all household members:

- Federal income tax return, or
- Two current pay stubs, or
- Unemployment benefit award letter, or
- Letter from employer on letterhead, or
- Affiliated agency income verification documentation that meets above requirements

**\*Minimal co-payment is based on income and family size. NGHCC staff can provide that information to you prior to services rendered.**

*Call our office to discuss eligibility for the Sliding Scale Fee Program today.*